



# DOMINION NATIONAL REBRAND

## Frequently Asked Questions

### Why is Dominion changing its name?

The new name reflects our geographic expansion and growing portfolio of products and services. With our new name comes a new logo and look.

### What does this mean for you and your clients?

- All contracts remain intact with no changes.
- Your clients' benefits and network will continue as is.
- New client, group and member materials will be updated with a new vibrant look and feel.
- Websites are refreshed to match other aspects of our new brand.

### Will members receive new ID cards?

There will be no reissuing of ID cards and members may continue to use their current ID cards. Beginning in early July, Dominion National ID cards will be issued as part of the standard ID card process (new members, renewal plan changes and replacement requests). Members may also print ID cards at any time using Dominion's secure online Member Portal. The ID cards available online will be updated with the new branding.

### Will enrollment materials change?

New materials will be rolling out in the coming weeks. Your Sales Executive and Account Manager will be sharing these with you as they become available. Please note that members may continue to use existing materials and receive Dominion Dental Services or Dominion USA plan, policy and similar documents for a period of up to two years.

### Will there be changes to the network?

As of April 1, 2016, Dominion networks grew significantly as we acquired the business of DentaQuest Mid-Atlantic and DentaQuest of Virginia. The change to our name will not affect the networks. However, in our ongoing efforts to deliver

great value, Dominion is constantly recruiting and growing the networks available to our customers.

### Will my contacts change?

Sales and service contacts will remain the same:

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